

RENTER ORIENTATION INFORMATION

A hard copy of the following Frequently Asked Questions is kept in a binder in the renters' quarters. We also provide details on things to do around town, restaurants, shopping, and other amenities.

An overview of the safety features of the home including fire and carbon monoxide detectors, fire extinguishers, fire escape ladders, use of basement laundry facilities, and means of egress from the basement is shown to renters during check-in.

106 Finn Alley FAQ

How do I get to the property from the airport?

When we are in town and available, Brendan or Rachel can arrange for your transport from the airport to Finn Alley. The airport is located over a bridge on a separate island from downtown, and is not really walkable from the airport. If you prefer to take your own transportation or we are not available, a number of taxi services can pick you up from the airport. There is no Uber or Lyft service in Sitka.

Taxi numbers include:

NUMBERS OMITTED

How do I check in?

Check-in is at 3pm on the date of your arrival. Early check-in May be available, depending on the cleaning schedule for our properties.

The hosts will arrange check-in with you via AirBnb's messaging service and will either pick you up at the airport or meet you at Finn Alley, as their schedules allow.

Upon arrival, you will be provided with keys to your rental. The hosts or their representative will provide a tour of the accommodations, pointing out safety features including smoke detectors and fire extinguishers, and how to access the laundry area in the basement.

Which front door is mine?

The doors are labeled with signs matching the AirBnb description of each unit. Please check your reservation to determine whether you are staying at Finn Alley Raven's Nest or Finn Alley Stowaway.

Do I have to lock the doors?

Household crime is rare in Sitka, however we ask that for your own protection and that of the property, you lock your doors when away from your rental space. We do not accept responsibility for any lost or stolen personal items.

I will be renting a car – where can I park?

The spot for Raven's Nest is on the far left when facing the property and the spot for the Stowaway is in the center.

I will not be renting a car – how can I get around town?

The property is two blocks from downtown, an easy stroll past the beautiful Crescent Harbor. Bicycles are available upon request.

There are also a number of taxi cab services in town. *NUMBERS OMITTED.*

There is no Uber or Lyft services in Sitka.

Where are laundry facilities?

Shared laundry facilities are available in the basement, accessible by a private door from each accommodation. Laundry detergent and dryer sheets are provided. Please be mindful of the share nature of the facilities and keep the space clean.

What should I do with trash?

The accommodations are cleaned by a professional cleaning service in between guests. Please place any trash in the waste bins provided within your accommodations and we will ensure that it gets to the correct waste bin. Glass, cans, and plastic for recycling may be placed in the kitchen sink and we will ensure that it goes to Sitka's recycling center.

For guests with longer stays, or those who wish to remove their trash during their stay, trash bins are located just inside of the center garage door. Please make sure the lid to the trash can is all the way closed and that the garage door is shut as well – this keeps ravens and bear from eating the trash, which is healthiest for the animals and safest for town.

What do I need to know about the neighborhood?

Finn Alley is a narrow, one-way street in a residential neighborhood in the heart of downtown Sitka. Our neighbors are community members – long-term residents, elders, and families with small children. We ask that guests be respectful of the community and don't engage in activities that would disrupt the residential atmosphere. We do not allow smoking on the premises.