

CITY OF BOISE UTILITY BILLING
P.O. Box 2760 • Boise, Idaho 83701 • (208) 384-3735
www.cityofboise.org • TDD/TTY (800) 377-3529

Account #: 572064-05
Service Address: 9071 W LITTLEWOOD DR

Statement Date: 2/01/2010
Due Date: 2/25/2010

Current Activity	Service From /To	Quantity	Usage	Rate	Charge
Prior Balance					149.73
PAYMENT RECEIVED	12/24/09				(149.73)
SEWER USAGE	2/01/10 3/31/10	26.00	CCF	2.589	67.31
SEWER BASE FEE	2/01/10 3/31/10		2 MONTH	4.560	9.12

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Current Balance-> 76.43

Statement Date

2/01/2010

[16-2135]

RETURN THIS STUB WITH PAYMENT

Make Check Payable to
Boise City Utility Billin

Please make changes to your mailing address below:

Effective date of new mailing address: ___/___/___

City Parks Donation
Extra Round Up Amount: _____
See back of statement for ROUND UP information
Total Amount Paid: _____



Due Date:

Amount Due:

2/25/2010

76.43

572064-05
9071 W LITTLEWOOD DR

EXPLANATION OF TERMS

SEWER BASE CHARGE

An amount charged each month to sewer customers regardless of use. The Sewer Base Charge recovers a portion of the fixed costs of operating the sewer system.

SEWER SERVICE CHARGE

Sewer service charges are based on usage, which is determined by winter water use. Winter water use most accurately reflects indoor water use only. If a residential user receives water service from a private well, water consumption is based on the number of residents in the home.

CCF

Hundreds of cubic feet (1 ccf equals 748 gallons)

TRASH AND RECYCLE SERVICE Charges for curbside collection of trash and recycling materials.

CART RENT

Idaho State Code requires that the portion of the monthly service fee relating to the cart be itemized and subject to sales tax. This amount, labeled "cart rent" on the bill, is equivalent to the cost of cart replacement (monthly depreciation costs). Cart rent is included in the trash and recycle service fee.

OVERFLOW STICKERS

The City distributes five free stickers for overflow trash every year via mail. Additional Overflow Stickers may be purchased by calling Utility Billing at 384-3735 or emailing stickers@cityofboise.org.

DUE DATE

The payment due date shown on the front of the bill is for current charges only; past due amounts including interest on past due amounts are payable immediately.

ROUNDUP

A voluntary program which allows users to contribute toward the planting of trees in Boise parks and the enhancement of the Boise River Greenbelt by rounding up payments for solid waste and/or sewer services to the next dollar. Your donation is used to buy trees and beautify the Greenbelt, every penny helps!

CONDITIONS OF SERVICE

LATE PAYMENT CHARGE

A late payment charge calculated at 1.5% per month will be charged on services provided but not paid for by the due date. A fee will be assessed on all returned payments.

SUSPENSION OF SERVICE

Service may be suspended upon due process for nonpayment of amounts due. If you cannot pay your bill at this time, please contact Collections at 384-3785 to make payment arrangements.

BILLING DISPUTES

If you dispute the charges on your bill simply call or write to Utility Billing at the number or address printed on your bill within 30 days of the billing date. You may also email Utility Billing at utilities@cityofboise.org. Utility Billing will make every effort to resolve the dispute within 30 days of receipt. If the dispute cannot be resolved within 30 days, the customer should proceed with the appeal process as required by Boise City Code. Disputes regarding high water use as a result of water leaks will only be adjusted upon receipt of appropriate documentation to verify that the leak has been repaired.

PAYMENT METHODS

The City of Boise has many payment options for your convenience:

- walk-in customers or payment by mail - cash, checks and money orders
- online customers - credit cards, debit cards, and echecks via our web site <http://www.cityofboise.org/epay?nav=homeRC>
- Boise EasyPay - payment automatically deducted from your checking or savings account
- Telephone customers - credit cards, debit cards and echecks using our interactive voice response system. Call 1-877-896-9230

Visit our web site at www.cityofboise.org to learn about Boise EasyPay, our direct debit program, or call Utility Billing at 384-3735 for an application.

BOISE CITY UTILITY BILLING

SALES TAX

01-25-2012

80-933077

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