



Sitka Community Health Council

November 13, 2019

Sitka, Alaska

The Talking Points provided below cover information shared in the meeting.

- SEARHC VP/Chief Legal Officer, Michael Douglas, began the meeting with an overview of the council charter. The purpose of the council is to advise SEARHC and provide input from the community of Sitka. It is appropriate that Council Members receive and report back input from the community. Annually, the Council shall provide a written report to the SEARHC Accreditation Governing Body (AGB) and a report to the public.
- Dr. Elliot Bruhl, SEARHC VP/CMO, was nominated and unanimously voted in favor to be the Sitka Community Health Council Chair. As Chair, Bruhl will be responsible for coordinating and overseeing the council meetings.
- Dr. Bruhl provided an overview of SEARHC, highlighting the mission, vision and values. The SEARHC strategic plan, set by the Board of Directors, includes becoming the healthcare provider of choice and the employer of choice.
- Dr. Bruhl reported on Integration Activities related to the SEARHC/ Sitka Community Hospital merger. 136 employees from Sitka Community Hospital transitioned to SEARHC. Bruhl described service line and specialty care expansion.
- The council focused on patient access to care. After a review of service lines provided by SEARHC, input from the council was received. Council members offered input on signage, communicating specialty care referral process, and new service lines. SEARHC began offering infusion services after the integration and will continue providing community services per the APA.
- Patient Experience data was reviewed, and an overview of Sitka patient complaints and compliments was presented by Dr. Bruhl. Trends will be presented at future Council meetings.