

LINCOLN
STREET

CLOSURES

2022 Sitka Tourism Feedback Tracking

September 7-20, 2022

Date	Source	Concern Type	Submitter Type	Recipient	Summary
9/7/2022	Feedback Line	Taxi Company	Cruise Ship Visitor	VS Laurie Booyse	Visitor relayed a negative experience with a Taxi Company on a recent visit to Sitka.
9/7/2022	VS email	General Tourism	Resident	VS Sandy White	Resident asked the question: So how come visitors are standing in the rain waiting for the busses rather than under Centennial porch roof.
9/13/2022	Visit Center walk in visitor	General Tourism	Cruise Ship Visitor	VS Sandy White	A cruiseship visitor and her husband arrived on the cruiseship Eclipse on the morning of 9/13/22. As she and her husband were traveling thru the terminal to get in line for the free shuttle when they witnessed, who they assumed was an employee, at the line up for the shuttle, talking in a very condesenting manner toward the elderly and wheel-chair bound visitors who were attempting to get in the line. She got very upset when she saw this happening and told the employee that he had no right to speak to the visitors that way, to which he replied he was tired of tourists.